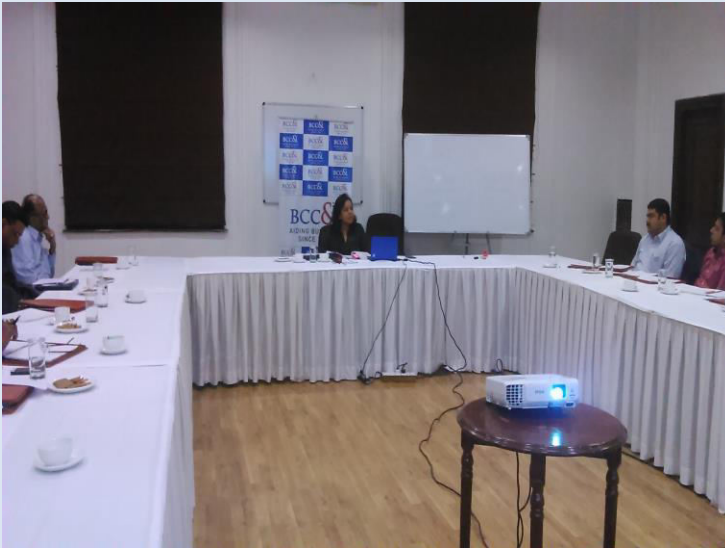




THE BENGAL CHAMBER OF COMMERCE & INDUSTRY
CENTRE OF EXCELLENCE FOR BUSINESS EFFICIENCY
FACILITATION



Some of Our Workshops in Progress



The Bengal Chamber of Commerce and Industry, India's oldest institution of its kind, traces its origins to 1833. The Chamber, a not-for-profit organization registered under section 8 of the Companies Act 2013, has played a pioneering role as a helmsman, steering the evolution of Commerce and Industry in India. The Chamber reviewed and commented upon some of the most critical legislations in the country. The Bengal Chamber was involved in the conceptualization of the airport in Kolkata and the Howrah Bridge and had lobbied for creation of overland trade routes with China through Tibet. The Bengal Chamber has helped in the formation of a slew of educational and cultural institutions – Indian Institute of Management Calcutta, Indian Institute of Social Welfare and Business Management (IISWBM), Nazrul Manch and the Academy of Fine Arts apart from bringing to Kolkata the son-et-lumiere at the Victoria Memorial.

Our members include corporations and industries of all sizes, professionals, divisions of large multinational corporations and service industry organizations, across sectors and geographies. Having mapped a growing need and demand in the industrial vis-à-vis business ecology, today, The Chamber felt the pressing necessity to launch a Centre of Excellence, which shall offer Best-In-Class customised business optimisation and holistic growth solutions to the Industry. This shall include services portfolio mapped to the extant and emergent business needs. Our regular Workshops, as seen in the adjoining pictures, shall continue to enrich the knowledge domains of our Members and Patrons.

Business Advisory and Advocacy is also a strong suite, and extended services include deployment of Soft Technology, CSR mandates, and bridging business gaps.



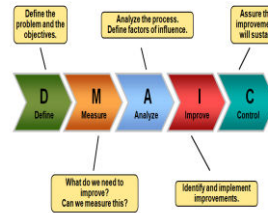
SERVICES PORTFOLIO

- ▣ **STRATEGY CONSULTING:** Balanced & Business Scorecard Design, Deployment & Audits, end-to-end.
- ▣ **PROCESS CONSULTING:** TPM, CBM, 5S, Autonomous Maintenance, Productivity Optimisation, BPR, Six Sigma, Lean, Energy Auditing.
- ▣ **A.E.C.:** All services in the Architecture and Construction Design sector, including Green & Sustainable Architecture[GBC,GRIHA,ECBC]
- ▣ **FINANCIAL REPORTING:** IFRS Reporting, Financial Risk Management, TOC Finance & Measures.
- ▣ **CSR ADVOCACY, REPORTING, CONSULTING, SUSTAINABILITY MANAGAEMENT AND ASSURANCE SOLUTIONS:** Following ISO26000:2010, AA1000 and GRI, your complete Corporate Responsibility portfolio management solution. We offer end-to-end CSR design, deployment, training and assessment of system.
- ▣ **HRD / LEGAL CONSULTING:** OD, Change Management, Organisational Communication Design, Recruitment System Design, HR ROI Optimization; Commercial Arbitration.
- ▣ **LnD/SOFT SKILLS:** All Areas of Soft Skilling, Behavioral Assessments/ Training, including design and deployment of Learning & Development Centres. Our team of captive Master Resources can not only help in delivery, but also deliver TTTs and align the LnD process to the desired productivity optima.
- ▣ **ASSESSMENT & DEVELOPMENT CENTRES:** The Chamber has a captive team of OD and HR experts vis-à-vis Industrial Psychologists who can help you set up Assessment Centres, which help in a streamlined selection process and visibly decrease Cost-per-hire per recruitment cycle, as well as Development Centres, which helps the organisation align critical skills with high intensity performance gap areas. The result is Total People Management.

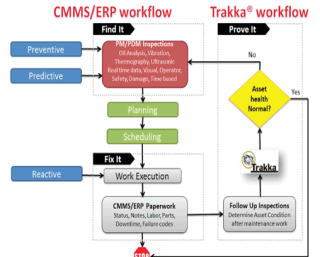
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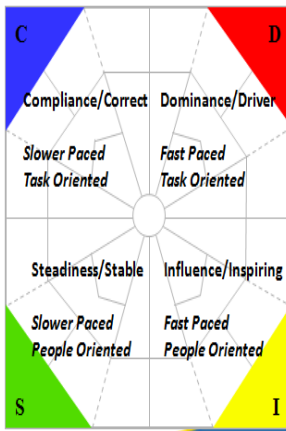
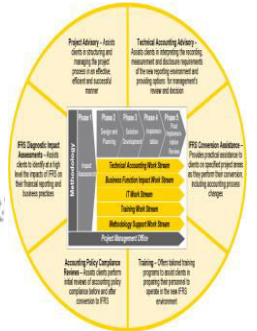
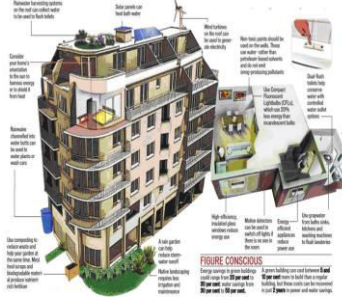
DMAC Roadmap



Condition-Based Maintenance Workflow



HOW TO MAKE YOUR BUILDING GREEN



INDUSTRIAL EFFICIENCY OPTIMISATION DIAGNOSTIC SERVICES:

We offer diagnostics, Deployment and Implementation of Holistic Systems Optimisation Process. We also offer end-to-end Diagnostics & Implementation of the “Balanced Scorecards” system, a strong Strategic HR System extant in the market. We also design, deploy and implement HR Audit, Employee Engagement and Productivity Enhancement Systems including those followed by Social Accountability International, USA. Some of the other diagnostics on offer are as follows:

DIAGNOSTICS FOR EMPLOYEE ENGAGEMENT: Deploying engagement methods developed by the Bengal Chamber of Commerce & Industry after many years of research, which are heavily influenced by internationally recognised standards including Ruggie’s Framework used by the UNIDO, the AccountAbility Stakeholder Engagement Standard and the Investors in People Framework, we can assess your talent engagement pain areas, design corrective and preventive interventions, and increase human capital engagement exponentially.

DIAGNOSTICS FOR MANUFACTURING PRODUCTIVITY INCREASE: Our Domain Specialists, hailing from across industry platform, have a cumulative 40 years of experience of having increased Shopfloor and Machine Level productivity in some 120 companies across India, Africa (Ghana, Namibia, South Africa), UK (for the Manchester University’s Consulting Division), Netherlands and the US, and can offer diagnostics for manufacturing/machine-focussed processes using tools including TPM, CBM, RCM and PM. From waste-management to production optimisation, we offer it all!

DIAGNOSTICS FOR ASSESSMENTS/DEVELOPMENT CENTRE MODULES: Using Extended DISC, the Type 360 Agile Leadership Multirater and LAB Profiles, our certified practitioners can assess your employee engagement, as well as suggest organizationally aligned suggestions for increasing the required productivity. Our industry partners and licensed experts can also design your own customised Assessments Centres & Developments Centres, mapped to your recruitment, work-allocation and Continuous Professional Development needs.

DIAGNOSTICS FOR ORGANISATIONAL HEALTH CHECK: The organisation is an organic entity – and its health is always to be monitored if it is to sustain. The International Nemetics Foundation offers Health Check for Organisations which are based on assessments standards following models like EFQM/Baldrige Frameworks, and our Enterprise-Wide Assessments have been used to predict, analyse and offer solutions architectures to nagging “wicked problems” which have weighed heavily on corporate shoulders.

DIAGNOSTICS FOR CORPORATE RESPONSIBILITY: The BCC&I Sustainability Portal employs very active players in assessment and deliberating on the Triple Bottom Line for its Strategic Partners and the Industry per se. Now, the portal takes a step further, and consolidating several years of research, come up with Indian Industry aligned assessment and engagement frameworks which can make your CSR and Corporate Responsibility come alive and offer value to all stakeholders. Based on emerging as well as established methods and standards including AA1000, ISO 26000 & SA 8000, our CR Assessments & Diagnostics are unique in the market.

TO CONNECT TO US AND DISCUSS A PROJECT, PROSPECT OR BUSINESS NEED, PLEASE USE THE RESOURCE APPENDED BELOW:

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